

Thank you for purchasing your new electric bike from us, however if you find the bike you have chosen is not suitable for your needs, not a problem. Edbikes Ltd has a 7-day “Money Back Guarantee” with proof of purchase. It's this policy that provides you peace of mind when buying your Ebike from us. Freight charges apply

To be eligible to be returned under our Money Back Guarantee Policy, the product:

1. Must be in a re-saleable condition
2. Must be un-used and in its original packaging
3. Must be returned within 7 days of purchase
4. If bought under our freight free special deal, customer to pay freight